

# Kegonsa Sanitary District

2240 US Highway 51  
P.O. Box 486  
Stoughton, WI 53589

(608)873-0230 or 800-474-0230  
Sewer Emergency (608)843-6026  
info@KegonsaSanitaryDistrict.com  
serviceoperator@KegonsaSanitaryDistrict.com

## June 2023—Message From The Commissioners

### What Should You Flush?

We continue to ask you for your cooperation in flushing only the three P's—Pee, Poop, and Paper. Grinder pump failures are common due to wipes/rags being flushed down the toilet. By flushing only the three P's, you are doing your part to ensure there will not be an emergency. Again, **do not flush** the following items, please dispose of these items in your trash:

- **Baby wipes, disinfectant wipes, moist wipes, etc.**
- Diapers, socks, rags, cloth, cleaning rags—all should be disposed of in your garbage!
- Sanitary napkins or tampons. Place personal hygiene products and feminine products in a wastebasket and dispose of it in your garbage.
- Collect grease and fats in a heat-resistant container, **cool**, and dispose of it in your garbage.
- Collect animal waste and dispose of it in your garbage. **No kitty litter in the toilet!**
- Goldfish stone, when cleaning fish tanks, **do not flush** the rocks down the toilet!
- Seafood shells, egg shells
- Batteries, Glass, Metal
- Plastic objects (toys, utensils, etc.)
- Coffee grounds
- Paint—not rinsing a paintbrush, but half a gallon of left over paint.



If you use a cleaning service, please make them aware that their cleaning supplies should be put in the trash, not flushed down the toilet! **If we find negligence on the part of the homeowner for the grinder pump failing, the homeowner will be charged for the repairs!** This would include the cost to pump out the basin, the parts that need to be replaced in the pump, and our service operator's labor.

### Inflow and Infiltration

The total portion of user charges, which are attributable to wastewater treatment services and paid by the Kegonsa Sanitary District to Madison Metropolitan Sewerage District (MMSD) from April 1, 2022 through March 31, 2023 was \$161,902.40. In this time period the District pumped 45,078,276 gallons to MMSD for treatment. This is a decrease of 12,460 gallons from the previous time period. 2022 was a wetter year seeing 14 more inches in precipitation. We are pleased our flows remained steady! However, our daily recordings continue to show increases in flow with every rain event. We believe the main cause of these increased flows are sump pumps connected to the system and/or water seeping into basements/crawl spaces and going down the drain to the sewer system. We all need to all do our part and make sure sump pumps are not connected to the sewer system. Remember it is a violation of KSD's Sewer Use Ordinance and MMSD's Sewer Use Ordinance to discharge clear water into the sanitary sewer.

We know you are concerned with the sewer charge rate. MMSD keeps the District informed of costs through Community Customer meetings. MMSD is on a ten year plan to upgrade the structures at their plant. The District knows the cost to process our flow will increase by 10% each year. This past year, the decision was made to have our service operator perform all routine maintenance on the lift station pumps, saving the District the cost of having a company from Milwaukee come in and do it. We are committed to keep your sewer use charge stable with no significant increases. Following is a comparison of gallons pumped to MMSD and what we were charged for treatment in the past three years:

Date	Charged	Gallons
04/01/2022-03/31/2023	\$161,902.40	45,078,276
04/01/2021-03/31/2022	\$155,398.08	45,090,736
04/01/2020-03/31/2021	\$137,605.27	46,392,910



We are looking for someone to become a member of our 4-person on call rotation to handle issues that may arise with the sanitary collection system during nights and weekends. Pay is \$320.00 per week and individual would be responsible for one week out of every four weeks. If you, or someone you know would be interested, please have them contact Brian at 608-873-0230 or 608-843-6026.



### Like us on Facebook!

We will have tips and reminders for you to keep the sewer system operating at its best and save us all costs in repairs.

## Commissioners

Mike Sherry, President  
Dan Hillery, Secretary  
Mike Petersen, Treasurer

### Office Hours

Monday, Wednesday, Thursday, and Friday  
8:00 a.m. to noon

### Service Operators are on Duty

Monday-Friday  
7:00 a.m.– 3:00 p.m.

### Staff

Brian Shottliff, Ken Anderson, Mark Klein, and  
Cindy Lehr

- The Commission's regular monthly meeting is generally held the first Wednesday of each month. Agendas are posted at the Dunn Town Hall, on the Town's website, Quick Stop, and the Sanitary District Office.
- Please continue to send your sewer user charge payments directly to the Sanitary District office to be processed. The address to send your payments to is:  
PO Box 486  
Stoughton, WI 53589
- For those of you who **share grinder pumps**, we believe that \$17 per home, per year is accurate for the power cost to run the grinder pump(s). If you share a grinder pump with your neighbor and the electricity to run the grinder pump comes from their home, you should be paying your neighbor your share of the electricity to run the grinder pump. It is your job to be a good neighbor.

## We're on the Web!

The District has a link on the Town of Dunn's website! The Town's web address is: [townofdunnwi.gov](http://townofdunnwi.gov). Go to Services/Sanitary Districts/Kegonsa Sanitary District. Once there you will find our contact information, monthly agenda, sign-up form for automatic billing, and a link to our latest Newsletter.

## Auto-Bill Payment Program

We are pleased to be able to offer you this convenient way to pay your quarterly sewer user charges. Currently, 265 customers are using the program. If you choose to sign up, this service will start with the September 1, 2023 billing. There are no charges for this service, but just like when you pay with a check, any transfers refused because of insufficient funds or a closed account will incur a service charge of \$25. Contact Cindy in the office if you are interested. An enrollment form is available on our link at the Town's website.

## Call Before You Dig

Please notify us if you are planning any digging on your property so we can mark the sewer lines. We are also a member of Diggers Hotline. A call to either number will ensure that your sewer lines are marked before any digging is done. Ruptured sewer lines and cut electrical wires are a problem we all want to avoid. The Service Operators will mark KSD's sewer lines. **You are responsible to know where your private lateral is as well as the electrical wires to the grinder pump basin from your home.** Our service operators will be happy to mark the lines and easements to avoid accidents.

## Private Lateral Inspection

Do you know the condition of your private lateral? (*Your private lateral is the sewer pipe from your home to where it connects into the KSD sewer system—it is your responsibility to maintain.*) We encourage you to have your private lateral televised looking for cracks/breaks where clearwater, sand, rocks, and dirt can enter the system. You will need to hire a private company to televise your lateral. This photo shows the condition of one of our customer's lateral which caused a backup in their home. Also, one thing you all can do as homeowners to prevent a sewer backup in your home is to have a backflow preventor installed in your private lateral. Contact your plumber for more information.



## Grinder Pump Electricity Reminder

If you share a grinder pump with your neighbor, one of you provides the electricity to the pump. Occasionally the District experiences problems when a homeowner accidentally turns off the power to the pump (shuts off breaker or has an electrician visit to rewire something else in the home). Remember, our pump requires a separate circuit. Altering that can cause the pump to malfunction. The electricity needs to be on so the pump runs to avoid a backup in any of the homes served by the grinder pump station. We all want to avoid that situation. If you have any questions about the electricity, please contact Brian at 608-843-6026.

## Spring Reminder!

Our service operators inform us that many residents have planted trees and/or bushes very close to the grinder pump basin. If you have a grinder pump basin on your property, please be sure to prune/trim the plants so our service operators can gain access to the pump should repairs be necessary. Also, if you require service please remove any large decorative items that may be on top of the basin prior to the service operator's arrival.



## Payment Drop Box

Don't forget, we have installed a payment drop box for you to use to drop off payments when the office is closed. The drop box is located in the service entrance door next to garage door #1.

