



Kegonsa Sanitary District

2240 US Highway 51
P.O. Box 486
Stoughton, WI 53589

(608)873-0230 or 800-474-0230
Sewer Emergency (608)843-6026
info@KegonsaSanitaryDistrict.com

Message From The Commission—December 2023

Office Hours

Monday, Wednesday, Thursday, and Friday
8:00 a.m. to noon

Service Operators are on Duty

Monday-Friday
7:00 a.m.– 3:00 p.m.

Commissioners

Mike Sherry, President
Dan Hillery, Secretary
Mike Petersen, Treasurer

Staff

Brian Shotliff, Ken Anderson,
Mark Klein, and Cindy Lehr

- The Commission's regular monthly meeting is generally held the first **Wednesday** of each month at 2:00 p.m. Agendas are posted at Dunn Town Hall (website too), Quick Stop, and the Sanitary District Office.
- Please send your sewer user charge payments directly to the Sanitary District office to be processed. The address to send your payments to is: PO Box 486, Stoughton, WI 53589. There is also a **drop box** located in the garage service entrance door.
- To our customers who winter in the warmer weather, please contact Cindy in the office and let her know your temporary address. We are finding the postal service's "forwarding" is not the most reliable and many customers never receive their quarterly invoices. We can email your invoice to you so you receive it in a timely fashion and offer auto-pay as an option too.
- For those of you who **share grinder pumps**, we believe that \$17 per home, per year is accurate for the power cost to run the grinder pump(s). If you share a grinder pump with your neighbor and the electricity to run the grinder pump comes from their home, you should be paying your neighbor your share of the electricity to run the grinder pump. It is your job to be a good neighbor.

We're on the Web!

The District has a link on the Town of Dunn's website! The Town's web address is:
<https://www.townofdunnwi.gov/services>

Once there you will find our contact information, sign-up form for automatic billing, link to our latest Newsletter, and the monthly agenda.

SANITARY SEWER DISTRICTS

There are four established areas throughout the Town that have sanitary sewer service. These are called the Town of Dunn Sanitary Districts. Please click below to access more information about each sanitary district.

- DISTRICT 1
- KEGONSA SANITARY DISTRICT
- DISTRICT 3
- DISTRICT 4

Like us on Face Book!

We will have tips and reminders for you to keep the sewer system operating at its best and save us all costs in repairs.



What Should You Put In The Toilet?

That's simple...

Piddle, Poop, and Paper!

and we mean toilet paper—that's it, nothing else.



Please remember, toilets are not trash cans! We remind you of this every newsletter, but we can't stress enough how important it is not to flush anything but human waste and toilet paper down the toilet. Our grinder pump manufacturer has the following guidelines for items that **should not** be introduced into the sewer, either directly or through a kitchen waste disposal unit:

- Personal/cleaning wipes and sponges
- Diapers, socks, rags, or cloth
- Sanitary napkins or tampons and tampon applicators
- Latex/vinyl items—condoms
- Batteries, Glass, Metal
- Syringes, Cigarette butts, Dental Floss, Cotton Swabs
- Plastic items (toys, utensils, etc.), disposable toothbrushes
- Seafood shells, aquarium gravel, kitty Litter - Collect animal waste and dispose of it in your garbage
- Collect grease and fats in a heat-resistant container, **cool**, and dispose of it in your garbage
- Paint—not rinsing a paintbrush, but half a gallon of left over paint

If you use a cleaning service, please make them aware that their cleaning supplies should be put in the trash, not flushed down the toilet! **If we find negligence on the part of the homeowner for the grinder pump failing, the homeowner will be charged for the repairs!** This would include the cost to pump out the basin, the parts that need to be replaced on the pump, and our service operator's labor.



Sewer Emergencies How You Can Be Notified

If you want to be notified as soon as possible if a sewer emergency could effect you please consider signing up for the Town of Dunn's E-Updates at:
dunn.civicweb.net/Portal/Subscribe.aspx.

To subscribe to the District's updates, simply check the box next to Kegonsa Sanitary District—Town of Dunn Sanitary District #2, enter your email address, and complete the verification code. The next time an update is made, you will receive a notification directly to your email's inbox!

If you are concerned if Lake Kegonsa is safe to swim in or not, this is information KSD received from the Wisconsin Department of Health:

- If you do choose to go in the water, DHS recommends you wash your hands thoroughly or shower after leaving the water, avoid swallowing any water while swimming or boating, and avoid touching any foam that may have built up.
- Lake Kegonsa State Park Beach is monitored by the DNR. Results are posted on this website: <https://apps.dnr.wi.gov/beachhealth/> An advisory will be listed for E. coli levels above 235 CFU/100 mL, and closure for E Coli levels above 1000 CFU/100 mL.



The Commissioners and Staff of the District wish each of you a Joyous Holiday Season and a Safe and Happy New Year!

2024 Budget Approved

On November 8, 2023, we met and passed the District's 2024 budget. We are happy to report the sewer user charge will remain the same for 2024. The District continues to budget for the replacement of grinder pumps each year. The District owns and maintains 368 grinder pumps with the majority of them being at least fifteen years old. Madison Metropolitan Sewerage District (MMSD) will be increasing their rates by 9% for 2024. MMSD is where KSD sends its sewage to be treated. MMSD is on a 10-year plan to replace their aging infrastructure at their plant built in 1930. We thank our staff for doing the excellent job they do to keep costs down for you.

2023 Maintenance Projects—New Station A Pumps



This year our annual lift station pump maintenance was completed by our service operator, Brian. Station A pumps were replaced as they are original to the system—34 years old! Brian installed the new pumps this fall and the Station is functioning well! Grinder pump meter readings and ARI Valve inspections were also completed.

Forcemain Relocation for Roundabout

The District was required by the WisDOT to relocate approximately 700 feet of forcemain for the roundabout project at the intersection of US Hwy 51/County Road AB/County B. This work was completed in early November. There is a conveyance of rights in place between the District and the WisDOT. Ninety percent of this project was paid for by the WisDOT and the remainder was the District's cost. The entire system was shut-down to make the new connections. Thank you to R.G. Houston for doing a great job!



Your GP Alarm is on - Now what?

The alarm is sounding and the red light is on, now what do you do? First, **stop using water**—no dishwasher, no loads of laundry, no water equipment cycling, no showers, etc. If you share a grinder pump with your neighbor alert them to the alarm and to stop using water as well. Call the service technician on-call after work hours at 608-843-6026 and report the alarm. If the alarm occurs during the normal work day, you can call the office at 608-873-0230. Do not use water until our technicians says the pump is functioning. You can silence the alarm by pressing the button on the bottom of the control box. The red light on the box will tell you or your neighbors that something is wrong with the pump or electric service to it. You run the risk of sewage backing up in your basement if you continue to use water—so don't until you know the pump is functioning!



Automatic Bill Payment Program

We are pleased to be able to offer you this convenient way to pay your quarterly sewer user charges. Currently, 268 customers are using the program. If you choose to sign up, this service will start with the March 1, 2024 billing. There are no charges for this service, but just like when you pay with a check, any transfers refused because of insufficient funds or a closed account will incur a service charge of \$25. Also, we have the ability to **email** invoices to you! Just let Cindy know and she will get you set up to receive your invoices via email. To help save on billing costs, it is OK to **prepay** your sewer user charge if you would like. This is available to both automatic bill payment customers and mail-in customers. Contact Cindy in the office if you have questions. An enrollment form is available on our link at the Town's website too.

Winter Reminders

- If you see a red light on or see water pooling near sewer lines, this is **not** normal and should be reported to the District immediately so any necessary repairs can be made.
- Please make sure your grinder pump basin lid is on and secure. There should be a lock on one side and a ring on the other.
- Please notify **Digger's Hotline** if you are planning any digging on your property, remodeling, or replacing a driveway so we can mark the sewer lines. Remember, **you are responsible** to mark your own private sewer lateral and electrical wires to the grinder pump if you provide the electricity to the pump.
- If you have a grinder pump basin on your property, please be sure to prune/trim the plants around it so our service operators can gain access to the basin should repairs be necessary.
- Similarly, please do not pile brush on top of your grinder basins. **Snow and ice** accumulate on those piles during the winter, and our service operator cannot get to the grinder pump should repairs be necessary.
- If you plan on tearing down an existing home and rebuild, please contact our service operators. The existing line needs to be capped off. If you share a grinder pump and the electricity is on your home, arrangements need to be made for temporary service so your neighbors continue to have sewer service.
- Madison Metropolitan Sewerage District reminds us to "**Shovel, Scatter, Switch,**" or simply put, **shovel** the snow first, and most importantly, use the correct amount of salt. If you use salt, **scatter** a coffee mug full of salt is enough for about 60-70 feet of sidewalk. Also remember, if the pavement temperature is below 15 degrees salt will not work. **Switch** to a blend that works at lower temperatures. Visit <https://www.wisaltwise.com/Take-Action/Smart-Salting> for more information!

Automatic Bill Payment Enrollment Form

(Please Print)

Customer Name: _____ Daytime Phone: _____

Mailing Address: _____ City: _____ State: _____ Zip: _____

New Sign up Change (Checking Account)

Kegonsa Sanitary District Account Number: _____

I would like my Quarterly Invoice emailed to my email address: _____

I hereby authorize the Kegonsa Sanitary District to charge my checking account quarterly for sewer user charges until further notice.

Signature: _____ Date: _____

You must include a **voided check** so that we can record the correct banking information. Please return this form to the District office. Kegonsa Sanitary District, PO Box 486, Stoughton, WI 53589.