

KEGONSA SANITARY DISTRICT

2240 US HIGHWAY 51
P.O. BOX 486
STOUGHTON, WI 53589

(608)873-0230 OR 800-474-0230
Sewer Emergency (608)843-6026
info@KegonsaSanitaryDistrict.com

MESSAGE FROM THE COMMISSIONERS—DECEMBER 2022



What Should You Put In The Toilet?

That's simple...

Piddle, Poop, and Paper!

and we mean toilet paper—that's it, nothing else.



Please remember, toilets are not trash cans! We remind you of this every newsletter, but we can't stress enough how important it is not to flush anything but human waste and toilet paper down the toilet. Our grinder pump manufacturer has the following guidelines for items that **should not** be introduced into the sewer, either directly or through a kitchen waste disposal unit:

- Diapers, socks, rags, cloth, cleaning rags—all should be disposed of in your garbage!
- Baby wipes, disinfectant wipes, moist wipes, cotton swabs, sponges, etc.
- Sanitary napkins or tampons—all should be disposed of in your garbage!
- Collect grease and fats in a heat-resistant container, **cool**, and dispose of it in your garbage.
- Collect animal waste and dispose of it in your garbage. **No kitty litter in the toilet!**
- Aquarium gravel, when cleaning fish tanks, **do not flush** the rocks down the toilet!
- Seafood shells, egg shells, Coffee Grounds
- Batteries, Glass, Metal
- Plastic objects (toys, utensils, toothbrushes, etc.)
- Cigarette butts, Syringes, Latex/Vinyl items, Dental Floss
- Paint—not rinsing a paintbrush, but half a gallon of left over paint.



If you use a cleaning service, please make them aware that their cleaning supplies should be put in the trash, not flushed down the toilet! **If we find negligence on the part of the homeowner for the grinder pump failing, the homeowner will be charged for the repairs!** This would include the cost to pump out the basin, the parts that need to be replaced on the pump, and our service operator's labor.

2023 Budget Approved

On November 9, 2022, we met and passed the District's 2023 budget. We are happy to report the sewer user charge will remain the same for 2023. The District continues to budget for the replacement of twenty grinder pumps per year. The District owns and maintains 368 grinder pumps with the majority of them being at least fourteen years old. Also, we should note Madison Metropolitan Sewerage District (MMSD) is increasing their rates by 9% for 2023. MMSD is where KSD sends its sewage to be treated. MMSD is replacing their aging infrastructure at their plant built in 1930. We thank our staff for doing the excellent job they do to keep costs down for you. In 2023, the District will be relocating approximately 600' of forcemain for the roundabout project at US Hwy 51/County Road B/County Road AB.

We Are Hiring

**HELP
WANTED**

We are looking for someone to become a member of our 4-person on call rotation to handle issues that may arise with the sanitary collection system during nights and weekends. Pay is \$320.00 per week plus hourly rate if called in on an alarm. Individual would be responsible for one week out of every four weeks. If you, or someone you know would be interested, please contact Brian weekdays between 7:00 a.m. and 3:00 p.m. at 608-873-0230 or 608-843-6026.

We're on the Web!

The District has a link on the Town of Dunn's website! The Town's web address is:

<https://www.townofdunnwi.gov/services>

Once there you will find our contact information, sign-up form for automatic billing, link to our latest Newsletter, and the monthly agenda.

SANITARY SEWER DISTRICTS

There are four established areas throughout the Town that have sanitary sewer service. These are called the Town of Dunn Sanitary Districts. Please click below to access more information about each sanitary district.

[DISTRICT 1](#)
[KEGONSA SANITARY DISTRICT](#)
[DISTRICT 3](#)
[DISTRICT 4](#)



Like us on Face Book!

We will have tips and reminders for you to keep the sewer system operating at its best and save us all costs in repairs.

Office Hours

Monday, Wednesday, Thursday, and Friday
8:00 a.m. to noon

Service Operators are on Duty

Monday-Friday
7:00 a.m.– 3:00 p.m.

Commissioners

Mike Sherry, President
Dan Hillery, Secretary
Mike Petersen, Treasurer

Staff

Brian Shottliff, Ken Anderson, Mark Klein, and Cindy Lehr

- The Commission's regular monthly meeting is generally held the first **Wednesday** of each month at 2:00 p.m. Agendas are posted at Dunn Town Hall (website too), Quick Stop, and the Sanitary District Office.
- Please send your sewer user charge payments directly to the Sanitary District office to be processed. The address to send your payments to is: PO Box 486, Stoughton, WI 53589. There is also a **drop box** located in the garage service entrance door.
- To our customers who winter in the warmer weather, please contact Cindy in the office and let her know your temporary address. We are finding the postal service's "forwarding" is not the most reliable and many customers never receive their quarterly invoices. We can email your invoice to you so you receive it in a timely fashion and offer auto-pay as an option too.
- For those of you who **share grinder pumps**, we believe that \$17 per home, per year is accurate for the power cost to run the grinder pump(s). If you share a grinder pump with your neighbor and the electricity to run the grinder pump comes from their home, you should be paying your neighbor your share of the electricity to run the grinder pump. It is your job to be a good neighbor.



Automatic Bill Payment Program

We are pleased to be able to offer you this convenient way to pay your quarterly sewer user charges. Currently, 263 customers are using the program. If you choose to sign up, this service will start with the March 1, 2023 billing. There are no charges for this service, but just like when you pay with a check, any transfers refused because of insufficient funds or a closed account will incur a service charge of \$25. Also, we have the ability to **email** invoices to you! Just let Cindy know and she will get you set up to receive your invoices via email. To help save on billing costs, it is OK to **prepay** your sewer user charge if you would like. This is available to both automatic bill payment customers and mail-in customers. Contact Cindy in the office if you have questions. An enrollment form is available on our link at the Town's website.

Winter Reminders

- If you see a red light on or see water pooling near sewer lines, this is **not** normal and should be reported to the District immediately so any necessary repairs can be made.
- Please make sure your grinder pump basin lid is on and secure. There should be a lock on one side and a ring on the other.
- Please notify Digger's Hotline if you are planning any digging on your property, remodeling, or replacing a driveway so we can mark the sewer lines. Remember, **you are responsible** to mark your own private sewer lateral and electrical wires to the grinder pump if you provide the electricity to the pump.
- If you have a grinder pump basin on your property, please be sure to prune/trim the plants around it so our service operators can gain access to the basin should repairs be necessary.
- Similarly, please do not pile brush on top of your grinder basins. **Snow and ice** accumulate on those piles during the winter, and our service operator cannot get to the grinder pump should repairs be necessary.
- If you plan on tearing down an existing home and rebuild, please contact our service operators. The existing line needs to be capped off. If you share a grinder pump and the electricity is on your home, arrangements need to be made for temporary service so your neighbors continue to have sewer service.
- Madison Metropolitan Sewerage District reminds us to "**Shovel, Scatter, Switch**," or simply put, **shovel** the snow first, and most importantly, use the correct amount of salt. If you use salt, **scatter** a coffee mug full of salt is enough for about 60-70 feet of sidewalk. Also remember, if the pavement temperature is below 15 degrees salt will not work. **Switch** to a blend that works at lower temperatures. Visit <https://www.wisaltwise.com/Take-Action/Smart-Salting> for more information!

Kegonsa Sanitary District Quick Facts

KSD System:

Sewer Mains: 20.11 Miles

Sewer Manholes: 129

Grinder Pumps: 369

Pumping Stations: Four Lift Stations and the Main Pumping Station

Customers:

Residential-558

Commercial-18

The user charge delinquency rate for 2022 was approximately **2.8%** of the amount billed. We appreciate the timely payments by the vast majority of our customers.

Sewer User Charge History:

| | | | |
|-----------|---------|-----------|---------|
| 2011-2012 | \$32.00 | 2019 | \$42.00 |
| 2013 | \$33.00 | 2020 | \$43.00 |
| 2014-2015 | \$36.00 | 2021 | \$48.00 |
| 2016 | \$38.00 | 2022-2023 | \$49.00 |
| 2017-2018 | \$40.00 | | |



The Commissioners and Staff of the District wish each of you a Joyous Holiday Season and a Safe and Happy New Year!